

BY ATTENDING THIS CLINIC, YOU AGREE TO HAVE YOUR TEMPERATURE CHECKED AND TO WEAR A MASK IF UNWELL

Why?

There is still a pandemic going on. We need to ensure the safety of our staff and our patients.

What thermometer do you use?

We use an infrared thermometer called a temporal artery thermometer. It is held about 2cm from your temple. This is best-practice for infection control because it doesn't touch you or anyone else.

Do you have to point it at my head?

Yes. Your temporal artery is on your temple. Because it is a large artery that is close to the surface of your skin, the thermometer works only on the temporal artery. We cannot use your wrist or any other body part.

Is it safe?

Yes. Please take a leaflet (from reception) for detailed information on how the thermometer works and why it can't cause a headache.

Are you allowed to insist on this?

Yes. This is a private business, and this is similar to a venue that has a dress code. The difference is that our requests are due to a pandemic; based on evidence and official guidelines; and aimed at keeping everyone safe.

Masks? Isn't that overkill?

No. The problem is that by the time it's obvious that an outbreak is occurring in an area, hundreds of people have already been exposed to the virus.

Masks are **OPTIONAL**, unless you are unwell. If you have symptoms of a cold or flu, please attend the Byron Hospital Fever Clinic (9-5 every day). If you are here with a negative COVID test but are still unwell, you are required to wear a mask.

What are my options?

We offer telehealth appointments.

Even with vaccines on the horizon, the pandemic will continue for many more months. Please consider that we may find that masks and thermometers are far more common than just at the doctors' if we ever experience an outbreak of coronavirus locally.

Further info:

Thermometers:



Masks:

